

Acer Tree Services (Hereford) LTD Terms and conditions

Chainsaw Workshop Training Course

You can register your interest:

Online at www.acertreeservices.com

Email joe.brandt@btconnect.com

Telephone: 01432 860839

By post to the address on the Workshop leaflet

Booking confirmation/Payment

Once we have discussed the workshop with you and processed your booking, we will send you a confirmation email with an electronic invoice. Your place is guaranteed once a £50.00 deposit has been received. The outstanding balance is required at the beginning of the workshop day.

Deposit must be made at point of booking and can be made via:

Bank:

LLOYDS BANK PLC

Acer Tree Services (Hereford) Limited Account no: 69592460 Sort code 30-80-55

Cheque made payable to Acer Tree Services (Hereford) Limited

Please quote invoice number in any correspondence.

Fees

Course fees include tuition on the day, all relevant course materials and refreshments.

Special requirements

ATS will make every effort to accommodate special requirements that have been notified in advance on the booking form..

Course transfers

There is no charge for transferring your booking to an alternative date provided you

notify ATS in writing up to 7 days before the start and if there is availability. However, a transfer fee of 20% of the workshop fee will be payable if the notice is received less than 7 days before the start of the original course. No refund will be made in the event of a transfer. No more than one transfer will be allowed. Requests to transfer a workshop date must be made in writing and can be sent by email to joe.brandt@btconnect.com.

Cancelling your place

If you notify ATS in writing (via email, letter) up to 7 days before the start date of a workshop, you will receive a full refund less an administration fee of 20% of the course fee.

Non-attendance

If you fail to attend the workshop on which you are booked without giving prior notice to ATS, we will be unable to refund the booking fees or offer a transfer.

Cancellation by ATS

In the event of a workshop being cancelled, a refund of the booking fee will be made but no compensation will be paid for any additional costs incurred.

Dress code

We advise that you wear steel toecap boots (as a minimum foot protection) and clothing must not be baggy (to avoid getting caught in machinery). Safety clothing can be provided.

Liability

ATS does not accept responsibility for anyone acting as a result of information or views expressed on its workshop days. Opinions expressed are those of individual trainers and not necessarily those of the ATS. Participants should take professional advice when dealing with specific situations.

Prevailing terms and conditions

Please note that this and all other ATS pre-contractual documentation shall not constitute an offer. All services provided by ATS are on the basis of ATS's terms and conditions (ATS Terms) and if you wish to engage any ATS services we shall only provide them if you accept the ATS Terms. If you offer to engage ATS on your own terms and conditions then we shall only accept your offer on the ATS Terms, which shall, if we provide the services you offer to engage, prevail over any other terms and conditions.